

GROUP CONDITIONS

TERMS & CONDITIONS GROUP BOOKINGS

PART I: GENERAL PROVISIONS

ARTICLE 1. GENERAL

These General Terms and Conditions, together with the House Rules and the quotation accepted by the Client, constitute the Agreement between the Parties.

By confirming SKIPR's offer (either by email or by signing the offer) the Agreement between the Parties is irrevocably concluded, and the Client agrees to these General Terms and Conditions. By accepting them, the Customer expressly waives their own General Terms and Conditions, including those that may appear in any document prior to the acceptance of these General Terms and Conditions. Accordingly, Customer's own General Terms and Conditions are not enforceable against SKIPR.

ARTICLE 2. QUOTATION AND PAYMENT TERMS

Unless expressly stated otherwise in the quotation, each quotation is valid for one week from the date it is sent to the Customer.

By the time the quotation is confirmed (either by email or by signing the quotation) the Customer shall provide SKIPR with their full invoicing details by email. Billing details include the company's name, company type, registered office address and VAT (if applicable PO) number. If these details are not provided, the Customer's confirmation of the quotation shall be irrevocably considered as non-existent.

After the quotation is confirmed the following payment schedule shall apply:

60 calendar days before the stay or event	50% of the total amount*
30 calendar days before the stay or event	30% of the total amount**
15 calendar days after the stay or event	20% of the total amount

**If the quotation is confirmed between 60 and 30 days before the stay or event 50% of the total amount will be payable on the due date of the invoice received by the Customer.*

***If the quotation is confirmed between 30 days and 7 days before the stay or event 100% of the total amount will be payable on the due date of the invoice received by the Customer.*

Customers with a registered seat outside of Belgium are required to pay 100% of the total amount immediately.

Any changes to the quotation at the request of the Customer should be communicated to SKIPR in writing no later than seven (7) calendar days before the stay/event. Additional costs arising from the requested change(s) will be charged to the Customer together with the final balance.

As from seven (7) days before the stay/event, no changes are possible.

If the Customer fails to respect the payment schedule, SKIPR shall be entitled to cancel the approved quotation without any compensation. In that event, SKIPR shall charge a compensation fee

equivalent to the applicable cancellation fee. The Customer is SKIPR's sole contracting party and is solely responsible for correct and timely payment.

In the event of non-payment or late payment, SKIPR shall also be entitled, by operation of law and without notice of default, to charge interest on arrears at the legal interest rate for each started month, as well as a compensation fee of 10% of the invoice amount (with a minimum of EUR 150).

Prices are subject to revision if more than six months elapse between the confirmation of the reservation and the stay/event/activity and unexpected price increases occur as a result of, for example, additional taxes or a price increase in the materials and/or goods used.

ARTICLE 3. CANCELLATION POLICY

In the event of cancellation by the Customer the following cancellation fees apply:

60 calendar days before the stay of event	Free of charge
Between 60 and 30 calendar days before the stay or event	50% of the total amount
Between 30 and 15 calendar days before the stay or event	80% of the total amount
Less than 15 calendar days before the stay or event	100% of the total amount

A request to reduce the reserved period of stay or the number of persons shall be considered a cancellation of the stay pro rata the reduced period or reduced number of persons.

The cancellation fee shall apply without prejudice to any additional fees due to costs already incurred by SKIPR, orders placed, or stricter cancellation conditions imposed by third parties. The cancellation fees become due upon cancellation by the Customer and are payable within ten calendar days. Any advance payments received shall be deducted from the cancellation fees due.

If, at the time of the stay/event, there are no travel or movement restrictions imposed by the authorities, the above cancellation policy shall apply without prejudice. Where travel or movement restrictions apply and the stay/event cannot take place on the date(s) planned, the Customer is entitled to change the dates of their stay/event under the same conditions, free of charge. SKIPR shall in this case be entitled to retain any advance payment received in respect of the rescheduled stay/event or the stay/event to be rescheduled.

ARTICLE 4. TERMINATION OF THE AGREEMENT BY SKIPR

SKIPR may terminate the Agreement at any time by registered letter in the event of serious error by the Customer, some examples of which are set out in the non-exhaustive list below:

- Breach of these General Terms and Conditions or the House Rules by the Customer;
- Unilateral modification of the object of the event or activity by the Customer;
- The Customer's failure to remit payments within the given deadlines;
- The Customer's failure to comply with safety and noise regulations or contractual, administrative, legal or regulatory obligations in connection with the organisation of the event/activity;
- Failure by the Customer to take out the required insurance policies;

- The Customer's cessation of payments, bankruptcy or initiation of insolvency (WCO) proceedings;
- Specific indications of possible breaches of security or public order.

In the event of the Agreement being terminated as a result of serious error by the Customer, the Customer shall pay the full price, without prejudice to compensation for the damages actually incurred by SKIPR as a result of this serious error. All obligations, costs or expenses incurred by SKIPR on the Customer's behalf must be paid by the Customer. All such amounts shall become immediately due and payable without prior notice of default.